

Data Service Support Resources On Demand

Data service support expertise and resources you need when you need them. Our service management subscription plans provide you with the choice of service level you need to keep your organization's analytics solutions up and running.



Choose The Level of Data Services Support Needed For Your Organization

Silver	Gold	Platinum
<ul style="list-style-type: none">2 Virtual Support Hours Weekly	<ul style="list-style-type: none">5 Virtual Support Hours Weekly	<ul style="list-style-type: none">10 Virtual Support Hours Weekly
<ul style="list-style-type: none">1 Environment Health Check per Quarter	<ul style="list-style-type: none">1 Environment Health Check per Quarter	<ul style="list-style-type: none">1 Environment Health Check per Quarter
	<ul style="list-style-type: none">ETL Monitoring Included	<ul style="list-style-type: none">ETL Monitoring Included
	<ul style="list-style-type: none">1 Client Success Sessions per Month	<ul style="list-style-type: none">2 Client Success Sessions per Month
		<ul style="list-style-type: none">Data Pipeline Updates Included
		<ul style="list-style-type: none">1 Technical Account Manager Advisor Session per Month

Visit our [On Demand Support Resources](#) page to learn more

Having a team of experts available to us on demand when we are having issues with our ETL process or even just need to think through an issue has been invaluable to our organization. The options available for the Data Services Support plans allowed us to pick the plan that best meets our needs.

Gina W.